



Frequently asked referral questions:

- **What happens when your referral is sent to CENT&A?**
 - The office will contact you with the information provided on the referral to schedule your appointment. This process can take 5-7 business days. If you would like to call to schedule your appointment sooner than this time frame, please call: 719-867-7800.
- **What insurances does CENT&A accept?**
 - We accept most insurance companies. It is the patient's responsibility to call their insurance to confirm in-network versus out of network benefits. Your visit may require an authorization from your insurance company, this comes from your PCP.
- **How soon can I get an appointment?**
 - Commonly, we can accommodate an appointment in a few weeks.
 - If you have a referral to a specific physician, know that it may take longer than 4 weeks for appointment availability.
 - Our ENT specialists are experts in this field and can handle all issues that can occur in your ears, nose, and throat. You may get an appointment sooner with another specialist in the practice.
- **What happens during a typical appointment?**
 - Ear, nose, and throat issues could involve nasal endoscopy, nasal cultures, minimal invasive biopsies. An in-office CT of the sinuses (x-ray) may be done to better see your sinus cavity for the physician to get a clear assessment of your condition. To access many conditions a laryngoscopy is likely used. Audiograms may be done as well to test hearing.
- **No Insurance? Billing questions? Call our office: 719-867-7800**
 - We offer a 30% discount for self-pay patients without insurance.
 - We offer payment plan accommodations.
 - \$50 charge for no show visit if the patient does not call to cancel up until the time of appointment.